## Schedule

- 11:00-11:30 Introduction
- 11:30-11:50 Case study breakout groups
- 11:50-12:00 2 groups report back
- 12:00-12:30 Lunch + Video
- 12:30-12:45 3 groups report back
  - Wrap-up
- 1:00 Close session

12:45

## Cultivating Social License Susan Mulkey, BCCFA **Carolyn Whittaker and George Van** the Firelight Group



June 17, 2017

the firelight

group

## **Presentation Overview**

- Social Marketing the term
- The emerging challenges
- Free Prior and Informed Consent
- Results of preliminary survey
  - Why we need Social License?
  - Some of the challenges
  - Elements of Cultivating Social Licence
- BREAKOUTS

# consensus listening sustainability collaboration respect meetings shared transparency community support values relationships engagement trust acceptance



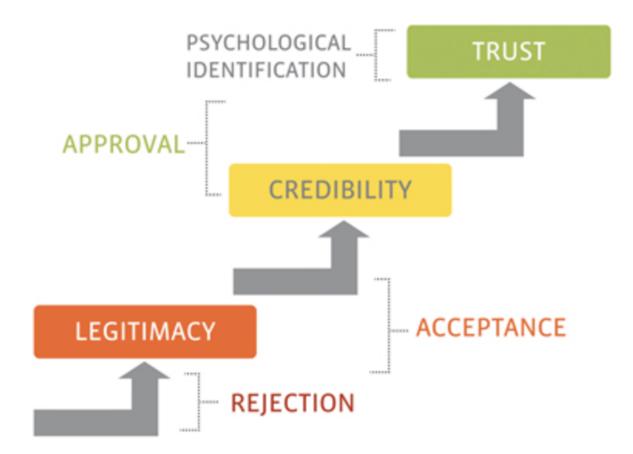
# The Term: Social License

1990s Mining Sector

More than "Mob Mentality"

Social license exists when a project has ongoing approval or broad social acceptance.

Gaining the Social License



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## The Evolving Context

Recent court cases, eg. the Williams decision challenges in other industries eg pipelines.

Conflicts can be costly and possibly cause forceful suspensions of operations.

# Free Prior and Informed Consent

FREE	Consent is given without coercion, intimidation, or manipulation.
PRIOR	Consent is sought before every significant stage of project development.
INFORMED	All parties share information, have access to information in a form that is understandable, and have enough information and capacity to make informed decisions.
CONSENT	The option of supporting or rejecting development that has significant impacts on Aboriginal lands or culture.

The Firelight Group and Boreal Council http://borealcouncil.ca/reports/fpic/

# Regulatory AND Relationships

- Forest Act
- Indigenous Titles Rights and Interests
- Tenure
- Municipal
- Shareholders

# Results of Survey and Interviews

- Built on results of Jen's Indicators survey
  We had 12 people fill in a survey online (Thank You!!)
- •We interviewed 5 community forest managers

### Here is what we heard

## Results:

# Why do we need social license?

- Ability to operate without opposition; to minimize conflict
- Community acceptance, understanding, support
- Build trust
- Build social cohesion within a community
- Purpose of a community forest

   "it's the right thing to do"



# Results: Some of the Challenges

- Unwillingness to consider financial viability as justification for activities
- Changing perceptions about forest practices
- Conflicting values
- Folks don't come out to community meetings; hard to reach land owners
- Lack of trust
- Time pressure and money pressure (lack of capacity to engage community)

# Elements of Cultivating Social License

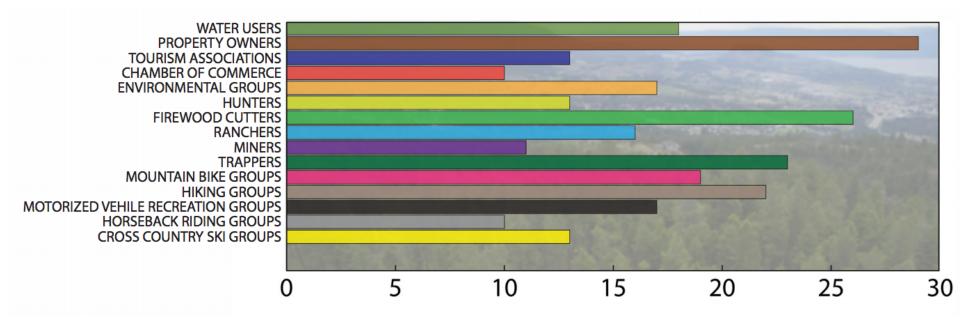
- Set goals
- Identify key influencers
- Listen to values or interests
- Adapt objectives and
- Identify key tools or actions

# Example Goals

- The Right to Harvest is maintained; achieve long-term sustainability for the business
- Realize Environmental, Social and Economic Benefit
- Optimize a diversity of uses and benefits
- Meet Forest tenure and regulatory duties



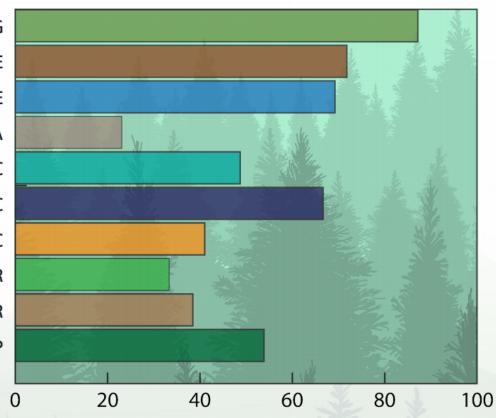
### Indicators Report Who (#10): PUBLIC ENGAGEMENT



# Some of the approaches or tools

- Relationship-based approach
- Identify influencers in community
- Community-based planning
- Collaborative Governance/decision frameworks or processes
- Local recruitment "More eyes on the prize"
- Education increase understanding of fuel management; duties associated with tenures
- FPIC for First Nations title areas
- FSC certification

### Indicators Report (#9): are these working?



ANNUAL MEETING **OPEH HOUSE** WEBSITE FACEBOOK OR OTHER SOCIAL MEDIA MEETING MINUTES ARE AVAILABLE TO THE PUBLIC FINANCIAL STATEMENTS ARE AVAILABLE TO THE PUBLIC MEETINGS ARE OPEN TO THE PUBLIC NEWSLETTER LOCAL PRINT NEWSPAPER **FIELD TRIP** 

British Columbia Community Forest Association Indicators Report

## Breakout overview

- **1. Watershed-based approach and collaborative decision process (lessons from a COOP)** *Harrop Proctor*
- **2. Fire Interface management in context of multiuse objectives** *Tumbler Ridge Community Forest; Westbank*
- 3. Preservationists and Education (being visible in the community) Nakusp
- **4. Land use planning** *Williams Lake and Vanderhoof*

# consensus listening sustainability collaboration respect meetings shared transparency community support values relationships engagement trust acceptance



# Video

### Sally Kohn: Let's try emotional correctness





## Lessons Learned

Emotional correctness: are your efforts to engage community members genuine?

Social license takes time to build since it is based on trust and personal relationships. In a small community personalities are important. You don't get social license without listening, trying to understand, and demonstrating that you care.

## Next Steps

Compile list of tools and resources for managers to post on the website;

Publish tools and lessons learned from community forestry for cultivating social license.

Other?

### Resources

Community forestry resources:

http://bccfa.ca/category/bccfa-publications/:

- Community Forest Guidebook
- Guidebook II Effective Governance and Forest
- Management
- Shareholder Corporation Contract
- Firelight Resource:
  - Free Prior and Informed Consent

http://borealcouncil.ca/reports/fpic/

# Thank You





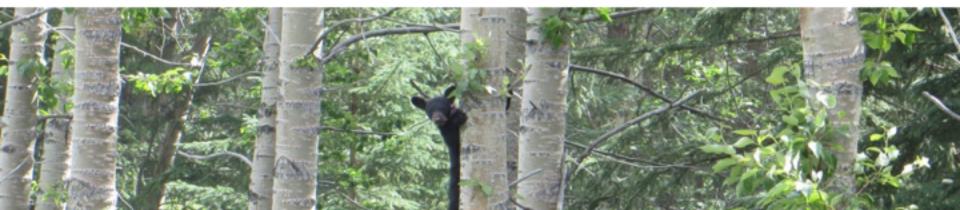
## Who We Are

We are a consulting group that works with Indigenous and local communities in Canada and beyond to provide high quality research, policy, planning, negotiation, and advisory services.



# **Founding Principles**

- Quality: High quality, objective, evidence-based, and peer reviewed research
- Fairness: Collaborative and supportive approach to work and research.



# **Founding Principles**

- Respect: Work that is respectful and respected by all parties.
- Social return: Giving back to communities by supporting initiatives that are culturally, politically, or ecologically important.





#### Traditional use studies 🔘

Firelight provides high quality traditional use studies, which have been instrumental in helping communities identify key values and interests in relation to proposed industrial developments.

Ecological research 🔾

Firelight supports communities to undertake focused ecological research to better understand the state of a specific resource (e.g., moose, caribou, or culturally important plants) and how they will be affected by proposed development.



#### Socio-economic studiesO

Socio-economic research supports planning and helps identify and manage industrial impacts. Firelight supports communities to collect and analyze their own data on what matters day to day for members.

#### Health and diet studies O

fireliah

aroup

Firelight can engage at every stage of a regulatory, planning

or negotiations process.

We help communities design

well-documented, useful research

to support their needs, often with

with another.

Communities engage Firelight in

developing First Nations-led land

use plans, policy and protocols,

economic-development plans

and monitoring plans.

one set of services integrating

Planning and governance O

Communities may need health research for planning or because of concerns about risks from contaminants to health, wildlife, and water. Our work includes community health surveys, diet studies, program evaluation, and impact assessments.

### Mapping support O

<u>\_\_\_</u>

Underlying much of our communitybased work, Firelight's cartography and GIS technical expertise focuses on capacity building: giving communities the tools and training to manage their own spatial data.

#### Agreement support

mmunities

Firelight supports communities to negotiate strong Impact and Benefit Agreements (IBAs), with industry.

#### Regulatory support



Firelight provides regulatory support for approval, management and monitoring processes required following environmental certification.